HUB Volunteer

About Edinburgh Children's Hospital Charity (ECHC)

ECHC is the charity that supports hospital and healthcare settings for children across the Lothians. We fund enhancements to make spaces more welcoming and child friendly, provide activities and distractions, support families and so much more. We aim to make the time that children spend in hospital that little bit easier, less scary, and more fun.

Volunteer Role Description

Role Title	Hub Volunteer
Purpose of Role	To act as hosts within the ECHC Hub within the RHCYP, supporting children, young people and families using the facility.
Location	The HUB, Family Support, RHCYP
Hours	Shifts are 9.30am-1pm or 12.30-4.30pm Mon-Fri (see advert for current available shifts)
	Minimum of 1 per week
Tasks	 Advertising The Hub session by visiting the wards and informing staff and families of what is happening that session. Welcoming children, young people & families to The Hub. Setting up for the session (get refreshments ready, making sure space tidy, resources for session are ready, opening the garden space etc) and making the space comfortable and welcoming Wiping down resources in line with infection control guidelines and monitoring numbers using the space. Serving refreshments to visitors to The Hub Supporting families during their time in The Hub – by listening, signposting to other resources/organisations, engaging children in activities, assisting with resources (e.g. setting up games consoles). Supporting ECHC team members with additional tasks (such as preparing materials). Contribute to evaluation at end of session
Supervision	Reports to a Children's Wellbeing Team member
Person Specification	We are looking for calm, friendly, approachable volunteers with the following skills and experience for this role: Essential: Excellent communication skills including being a good listener Calm, friendly and approachable in nature Flexibility – willingness to perform a variety of roles/tasks Reliable Team player
	Desired: Experience supporting children, young people & families

EDINBURGH CHILDREN'S HOSPITAL CHARITY

There is a minimum age requirement of 21 for this role
A PVG Disclosure check will be required for this role