



**Edinburgh  
Children's  
Hospital Charity**  
*More than Medicine*

# Hub Support Volunteer

The ECHC Hub - RHCYP



## About ECHC

We are Edinburgh Children's Hospital Charity and we bring more than medicine. We work tirelessly to bring seriously ill children and their families the extra support they deserve when facing a potentially life-changing hospital visit.

While our wonderful NHS colleagues provide world class medical treatment and care; with the help of our supporters, ECHC speeds up recovery, takes away fear and provides reassurance, distraction and fun every step of the way.



## About the role

We're seeking volunteers to support our drop-in service, The Hub, based within the RHCYP. In this varied role, volunteers will enthusiastically participate in activities with children and young people, and provide a listening ear to families when needed.

## Hours

Shifts are 9.30am-1pm or 12.30-4.30pm Monday-Friday (see advert for current available shifts). Minimum of one shift per week.

## Tasks

- Advertising The Hub session by visiting the wards and informing staff and families of what is happening that session.
- Welcoming children, young people & families to The Hub.
- Setting up for the session (get refreshments ready, making sure space tidy, resources for session are ready, opening the garden space etc) and making the space comfortable and welcoming.
- Wiping down resources in line with infection control guidelines and monitoring numbers using the space.
- Serving refreshments to visitors to The Hub

- Supporting families during their time in The Hub – by listening, signposting to other resources/organisations, engaging children in activities, assisting with resources (e.g. setting up games consoles).
- Supporting ECHC team members with additional tasks (such as preparing materials).
- Contribute to evaluation at end of session

## Person Specification

- Excellent communication skills including being a good listener.
- Calm, friendly and approachable in nature.
- Flexibility – willingness to perform a variety of roles/tasks.
- Reliable and a team player

**Ready to apply?**

**Click [here](#) to fill in our volunteer application form. We look forward to hearing from you soon!**

