



**Edinburgh  
Children's  
Hospital Charity**

# **Hub and Activity Volunteer**

**Royal Hospital for Children and Young  
People**



## About ECHC

At ECHC, we believe no child should face hospital alone. Every single day, 500 seriously ill children and their families face a potentially life-changing hospital visit. And every day, they inspire us to make those visits as positive as possible.

## About the role

We are seeking friendly and approachable people with excellent communication skills to support the activities of the Children's Wellbeing team in the hospital. Volunteers will be trained to support families using The Hub, our drop-in service in the hospital and can progress to supporting activities on the wards. If you can provide a friendly face, enthusiasm for activities and listening ear when needed this might be the role for you.

## Hours

Most volunteers support either one morning or afternoon Mon-Fri. We occasionally also need support at evenings or weekends. Speak to us to find out more.

## Tasks

- Helping to prep resources and set up activities
- Supporting families using The Hub including welcoming people to the space, serving refreshments, listening and signposting to other resources/organisations
- Keeping the space clean and tidy and helping to ensure infection control guidelines are adhered to including wiping down resources
- Engaging children and young people in activities both in The Hub and on the wards
- Advertising activities by calling or visiting the wards
- Contributing to session evaluations



- Supporting ECHC team members with additional tasks as needed
- Experienced volunteers may also be asked to support specialist practitioners (e.g. an artist or youth worker) to deliver activities on the wards, including liaising with ward staff to identify children who may like to participate

## Person Specification

- Excellent communication skills including being a good listener
- Ability to adapt approach to people with a variety of access needs
- Flexibility – willingness to perform a variety of roles/tasks
- Enthusiasm to support children and families
- An organised and proactive approach
- Reliable and a team player

A PVG check will be required for this role, organised by ECHC

*Ready to apply?  
Check the volunteering page of the website  
for our current opportunities!*

