



**Edinburgh
Children's
Hospital Charity**

Shop/Trolley Volunteer

**Royal Hospital for Children &
Young People, Edinburgh**



About ECHC

At ECHC, we believe no child should face hospital alone. Every single day, 500 seriously ill children and their families face a potentially life-changing hospital visit. And every day, they inspire us to make those visits as positive as possible.

About the role

Our shop is a vital service within the hospital, serving families, children, visitors and staff with sandwiches, snacks, drinks, toiletries, gifts and more. Our volunteers help serve customers and keep the shelves stocked, 7 days a week.

Hours

The shop is open Mon-Fri 7.30am-6.30pm and 10am-3.30pm at the weekends. Various hours and patterns are available with most volunteers covering 1 slot per week.

The trolley operates Monday to Friday, 1pm to 3pm. Volunteers cover 1 slot per week (minimum).

See opportunity advert for current vacancies.

Tasks

Shop

- Helping customers and serving them at the till
- Displaying merchandise
- Checking/rotating stock and adhering to infection control guidelines
- Assisting with deliveries

Trolley

- Collecting trolley, payment device etc and ensuring ready to go



- Taking trolley around the various hospital floors/wards (as per guidelines given)
- Speaking to NHS staff to access wards and check any ward specific rules/guidelines for that day
- Ensuring patients, families and staff know the trolley is there and what is available

Person Specification

Experience is not necessary as full training will be given. We are looking for volunteers who are:

- Confident and friendly in speaking to a wide range of people
- Friendly and approachable
- Flexible and willing to help on different tasks
- Reliable
- Good at working in a small team

*Ready to apply?
Check the volunteering page of the
website for our current opportunities!*

