



**Edinburgh  
Children's  
Hospital Charity**

# **Hub and Activity Volunteer**

**Royal Hospital for Children and Young  
People**



## About ECHC

At ECHC, we believe no child should face hospital alone. Every single day, 500 seriously ill children and their families face a potentially life-changing hospital visit. And every day, they inspire us to make those visits as positive as possible.

## About the role

We are seeking friendly and approachable people with excellent communication skills to support the activities of the Children's Wellbeing team in the hospital. Volunteers will be trained to support families using The Hub, our drop-in service in the hospital and can progress to supporting activities on the wards. If you can provide a friendly face, enthusiasm for activities and listening ear when needed this might be the role for you.

## Hours

Most volunteers support either one morning or afternoon Mon-Fri. We occasionally also need support at evenings or weekends. Speak to us to find out more.

## Tasks

- Advertising activities by calling or visiting the wards
- Supporting families using The Hub including welcoming people to the space, serving refreshments, listening and signposting to other resources/organisations
- Supporting specialist practitioners (e.g. an artist or youth worker) to deliver activities on the wards or at clinics, including liaising with ward staff to identify children who may like to participate
- Visiting wards to ensure families aware of all support services available to them and connecting them with ECHC



- Stewarding/guiding families around the hospital - making them aware of what's available to them and where to find it
- Engaging children and young people in activities both in The Hub and on the wards
- Keeping The Hub and Family Room clean and tidy and helping to ensure infection control guidelines are adhered to including wiping down resources
- Contributing to session evaluations
- Helping to prep resources and set up activities
- Supporting ECHC team members with additional tasks as needed
- Supporting Seasonal activities and events including on the wards or in the POD

## Person Specification

- Excellent communication skills including being a good listener
- Ability to adapt approach to people with a variety of access needs
- Flexibility – willingness to perform a variety of roles/tasks
- Enthusiasm to support children and families
- An organised and proactive approach
- Reliable and a team player

A PVG check will be required for this role, organised by ECHC

*Ready to apply?  
Check the volunteering page of the website  
for our current opportunities!*